CentralReach

Monthly Software Update

July 2017

All New This Month

CentralReach

- Billing Filters Added and Updated
- Links to ERA list resources from Billing
- New Generic Insurance Log in Billing
- New Corrected Claims Button
- Supervision Report Updated
- Notes and Authorizations are Classified and can be Auto-Shared
- Notes allow only one user at a time
- New Filter on Notes Templates
- Share Private Library Template

New Filters on Billing

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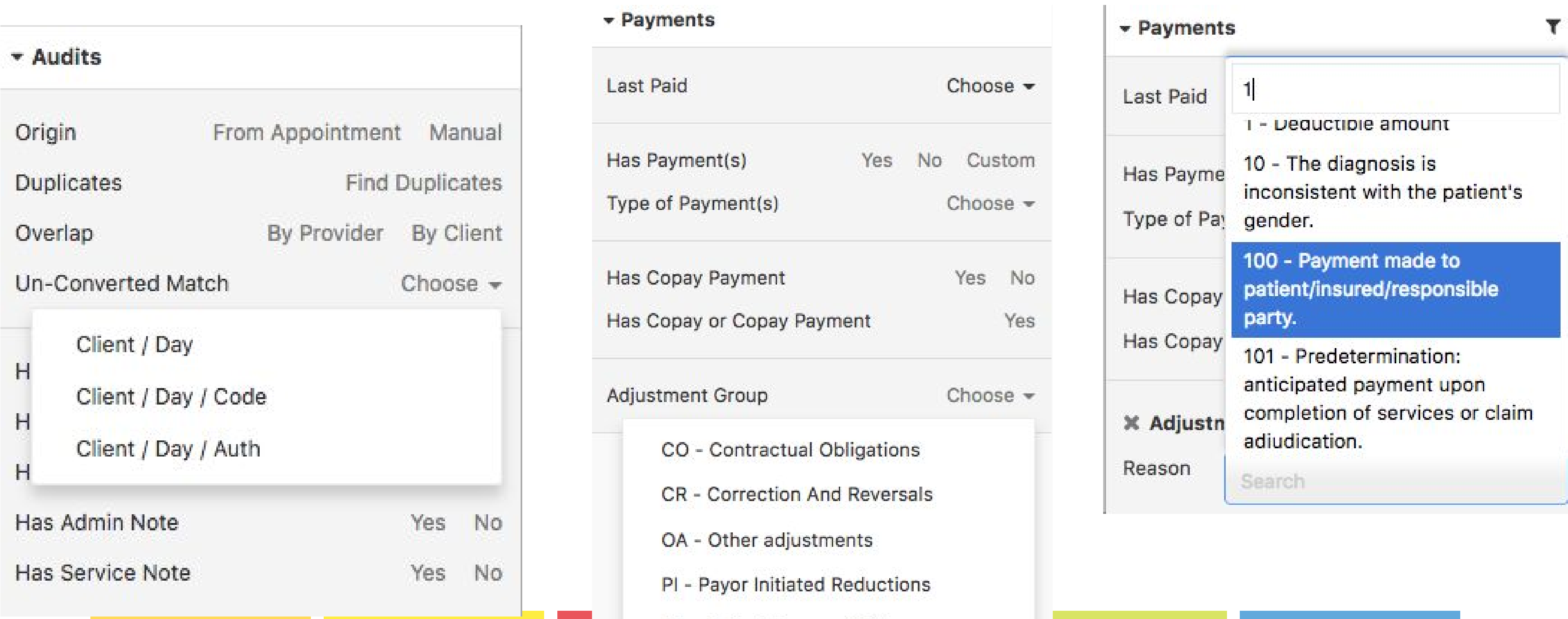
- Filtering by denial code, and unconverted mismatch, as well as improved overlapping filters, will help users find missing payments. Billing and Timesheet filters are now in left sidebar, which matches other pages, and provides improved mobile optimization for filtering.
- Read the Help Articles below for greater detail on these features

[Help Article on Find Missing Payments on Billing Screen](#)
[Help Article on Using in-converted match](#)



Link to Resource Files on ERA List from Billing

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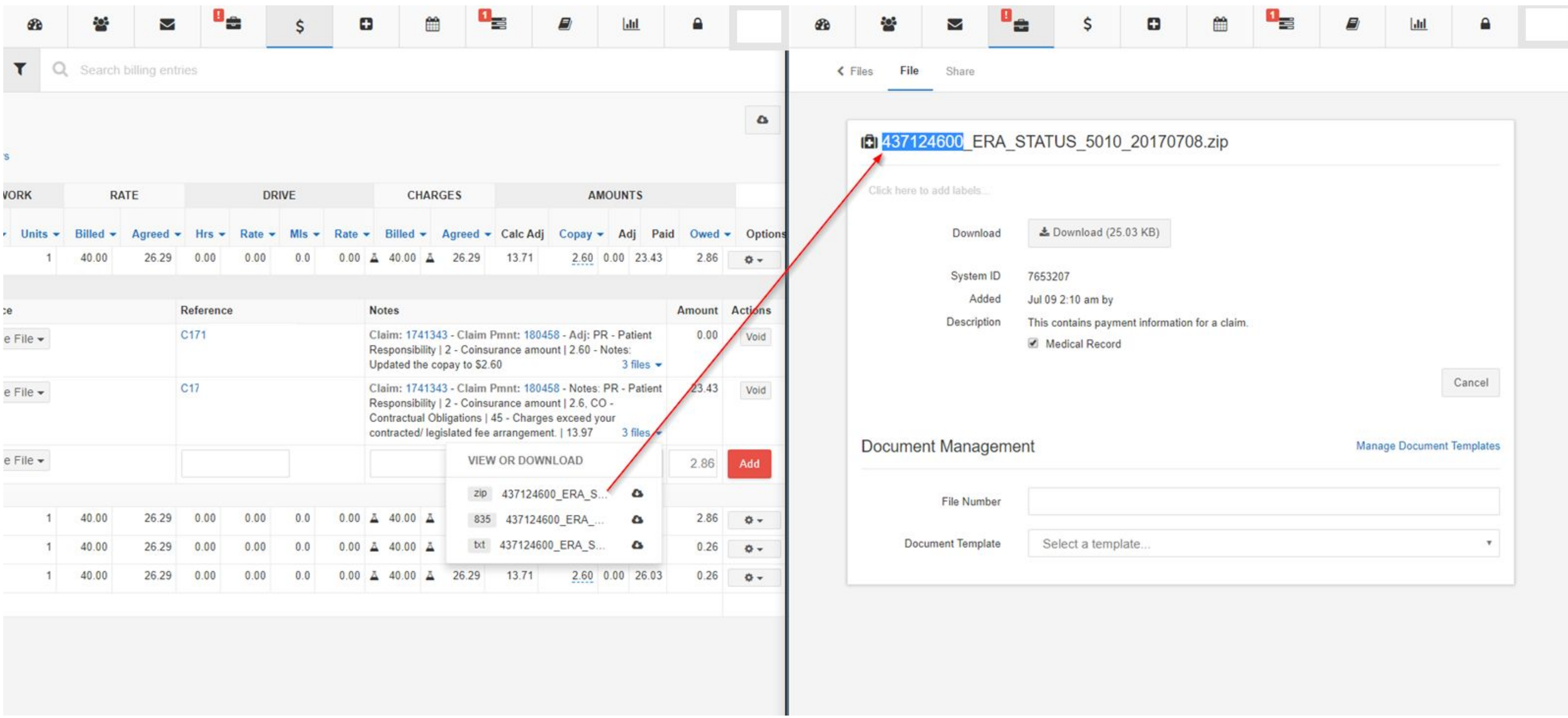
- New links have been added so you can now easily navigate to specific files available in the ERA list while on the Billing screen.



New Generic Insurance Log in Billing

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- Pull the info you want to track, including signatures, service codes and more, into a generic insurance log.
- Request this new insurance log from your Customer Success Lead or email careteam@centralreach.com
  Help Article

Service Log

Reset | Save As | Print

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1. Consumer Name: Ale (First) Mouse (Last) Member id:
2. Vendor Name: Diana DC Subscriber id:
3. Authorization Start Date: 4. Authorization End Date:
5. For Services Provided: Month June Year 2017 Payor:

Date	Location	Description of Service Provided	Service Code	Start Time	End Time	Provider	Provider Signature	Guardian	Signature of Parent or Legal Guardian
6/29/2017		Therapy 20-home	0361T	12:00 PM	12:30 PM	Diana's Therapy 1212121,2121,212,121,2212			
6/29/2017		Therapy 20-home	0361T	12:00 PM	12:30 PM	Diana's Therapy 1212121,2121,212,121,2212			
6/30/2017		Signature	0362	4:30 PM	5:00 PM	Diana's Therapy 1212121,2121,212,121,2212		Vuugb	

New Corrected Claim Button from ERA Screen

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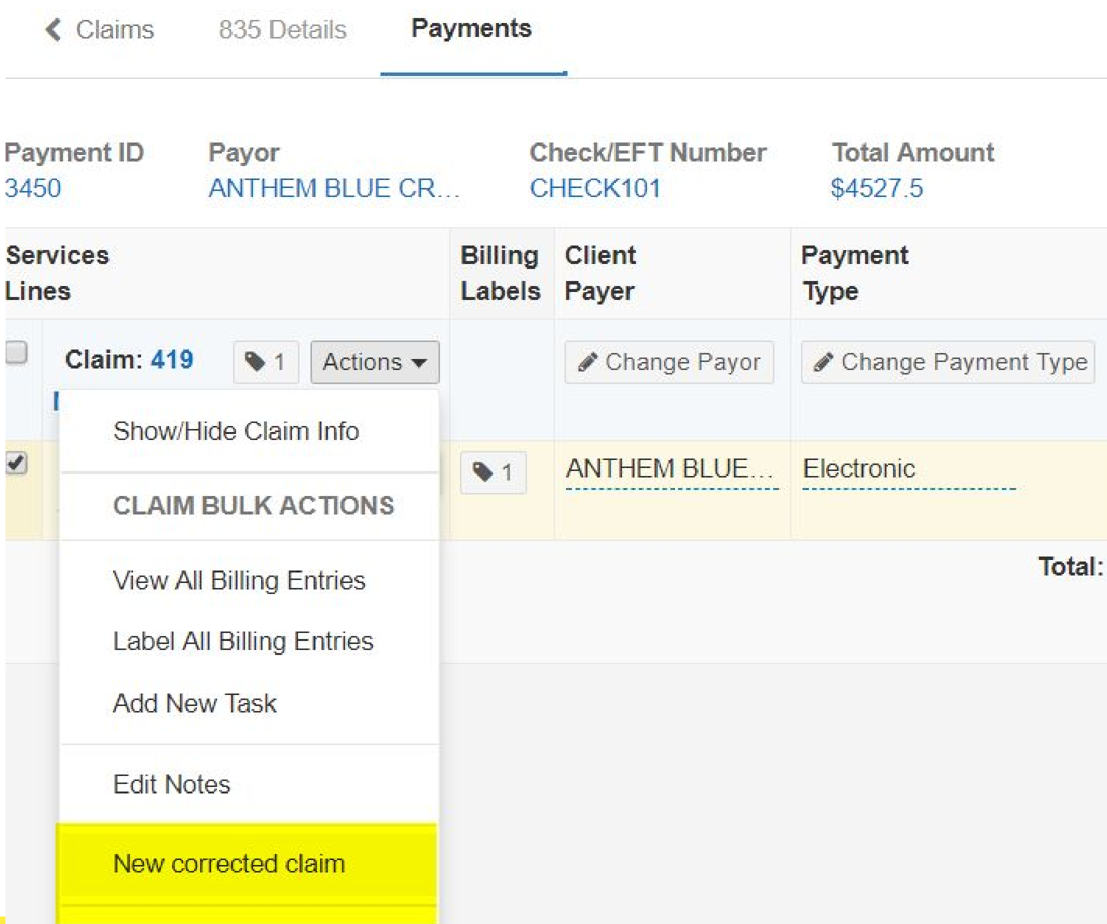
- Click a new button from the ERA screen to begin generating a replacement claim from the bulk merge screen.
- System will auto-set the submission reason to “7-replacement” so claim is not resubmitted as a duplicate

Help Article



Improved/Updated Supervision Report

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- New features include improved ability to measure current vs. predicted hours worked, and the ability to search for/report on hours worked by contact label or specific individual. Feature key, available by request.

[Help Article]

Search clients, employees, labels or insurance...

Jun 28 - Jul 13 | Compare | Default | Vs. | Default | Apply

	Label: Direct (hours)				Label: Supervision (hours)				Current vs. Predicted	
Provider	Scheduled	Converted	Pending	Worked	Scheduled	Converted	Pending	Worked	Worked	With Pending
Andre Generic (1)	-	-	-	-	-	-	-	-	-	-
Andy Dwyer (1)	-	-	-	-	-	-	-	-	-	-
Angela Daniels (1)	-	-	-	-	-	-	-	-	-	-

Notes and Auths. can be Auto-Shared

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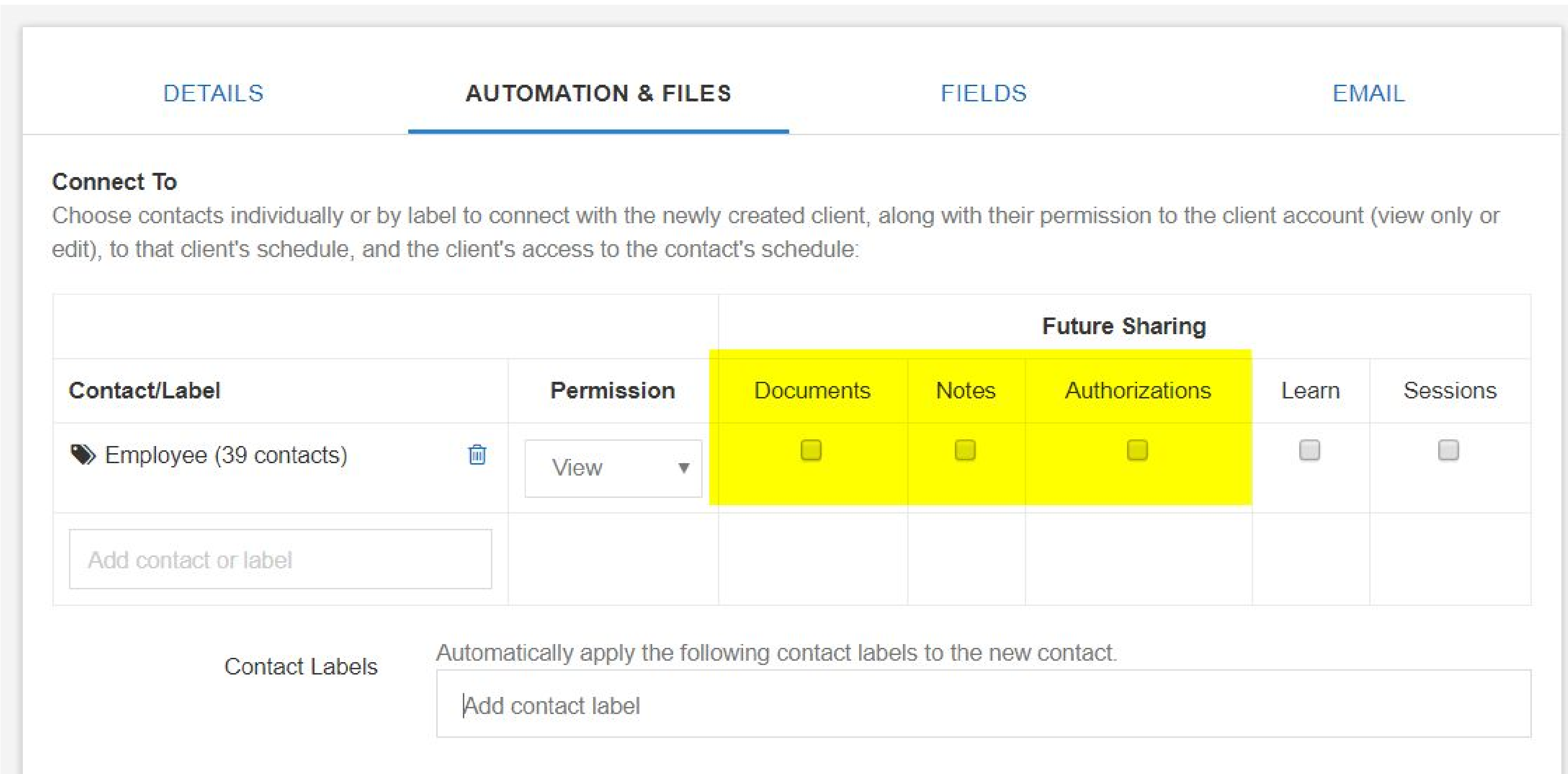
- We have classified Notes and Authorizations as being a specific type of file, allowing Notes and Authorizations to be auto-shared at employee setup, or in connections, going forward.
- Read the Help Article below for greater detail this update.

Help Article



Notes & Forms Work is One at a time

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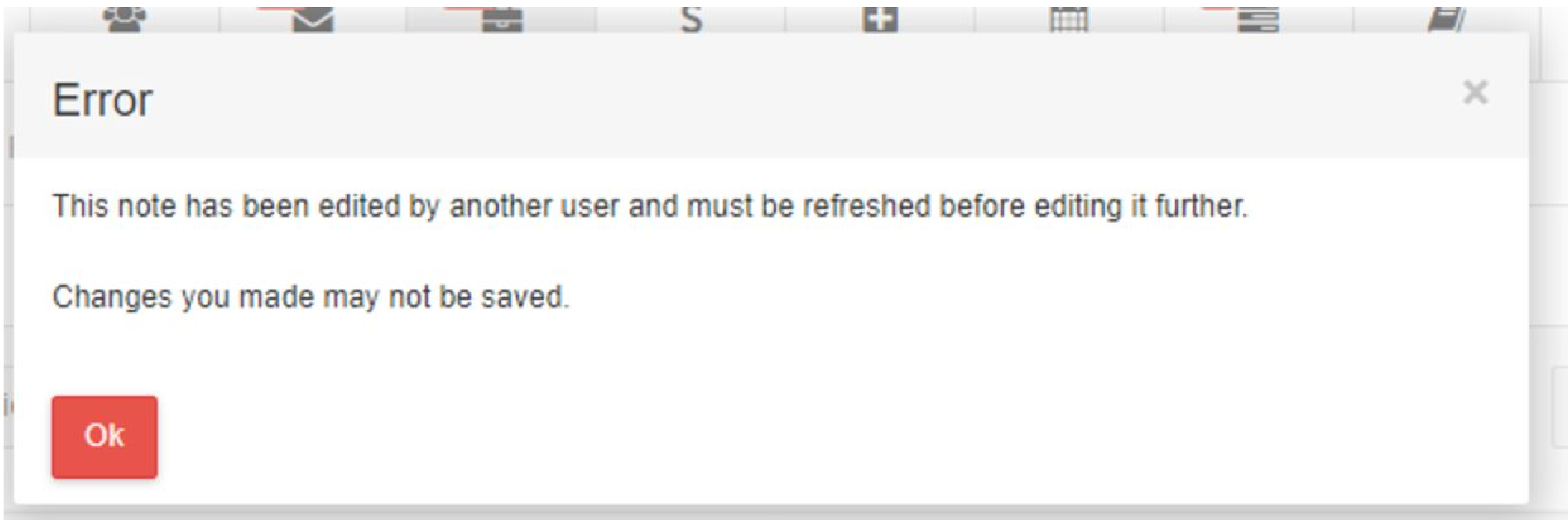
- In order to make sure work is not improperly saved, we now allow only one user to work on a Note or Form at a time.
- If a user receives the below error, there is another user editing the same note or form.



Notes Templates Filters Added

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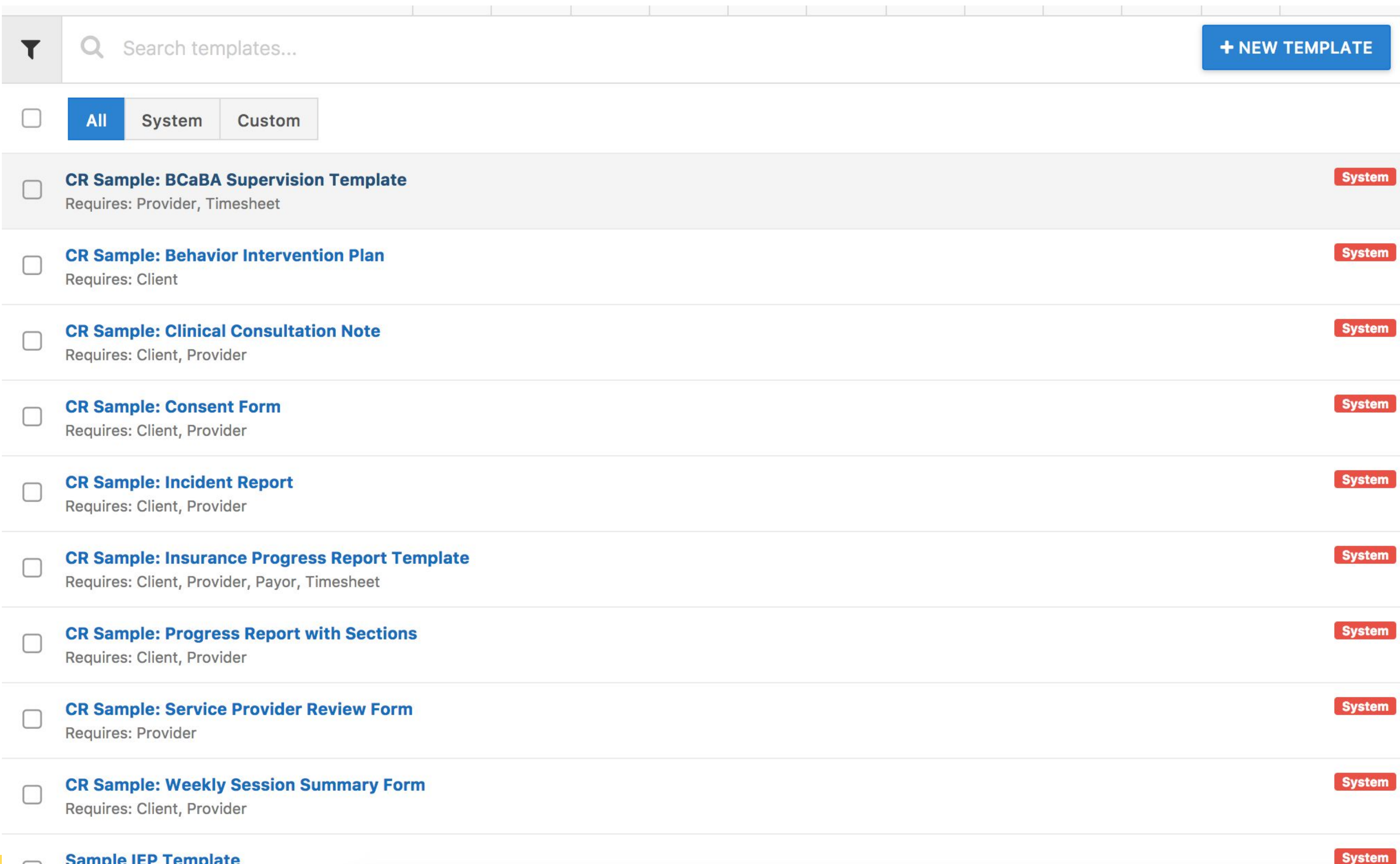
- We have added simple filters that will help you save time when finding Notes Templates.
- Users can now filter their templates by System, Custom or All templates. See the image below



Share Private Library Template

CentralReach

- New company library workflow that promotes easier collaboration
- Users can now share private templates much easier. Easy to work on a program, course, or curriculum together before sharing it with others
- Do not need network marketplace to collaborate on library templates

[Help Article]